

Job Title: Field Service Technician (Office Technology & Hardware)

Company: ABS Business Systems

Location: Nashville, TN

Schedule: Monday–Friday, 8:00 AM – 5:00 PM (No weekend burnout!)

Join a Team That Puts People First

At **ABS Business Systems**, we've spent the last 30+ years proving that business is about more than just transactions—it's about relationships. We don't just sell printers and copiers; we provide the peace of mind that keeps our local communities running.

As we rapidly expand our Nashville market to keep pace with the city's booming business landscape, we are looking for a Field Service Technician to join our growing Middle Tennessee team. We want a problem-solver who takes pride in their craft and enjoys being the hero of the day for our clients.

The Role: Hardware Expert & Client Partner

This is a **hands-on, field-based position**. You won't be stuck in a cubicle resetting passwords. Instead, you'll be out in the community, maintaining and repairing high-performance office technology from world-class brands like **Canon, Toshiba, Lexmark, and Ricoh**.

Key Responsibilities:

- **Technical Mastery:** Diagnose and repair mechanical and electrical issues on multifunctional devices (printers, scanners, copiers).
- **The "ABS Touch":** Provide preventative maintenance to ensure our customers never experience a "down" day.
- **Connectivity Support:** Perform basic network setups to ensure devices are seamlessly integrated into client workflows.
- **Professional Representation:** Manage a local territory, maintain a clean company vehicle, and keep accurate service records.

What You Bring to the Table

- **Mechanical Intuition:** You love taking things apart and putting them back together.
- **The "Field Service" Mindset:** You enjoy a change of scenery and are comfortable working independently.
- **Communication Skills:** You can talk to a CEO or a clerk with the same level of professionalism and respect.

- **Requirements:** High School Diploma (Technical degree preferred), a valid driver's license, and a clean driving record.

Physical Demands & Environment

- Ability to lift up to 100 lbs for equipment assembly and carry a 30 lb tool bag.
- Comfortable driving between customer sites daily.
- Ability to navigate various environments, from quiet law firms to active manufacturing floors.

Why ABS Business Systems?

- **Local Roots, National Resources:** Work for a company that treats you like a neighbor, not a number.
- **Advanced Training:** We provide ongoing support and manufacturer-specific training to keep your skills sharp.
- **True Work-Life Balance:** Standard M-F hours so you can actually enjoy your evenings and weekends.
- **Growth:** We believe in hiring the best people and giving them the direction to succeed.

Benefits

- Competitive salary and performance-based incentives
- Health insurance and other employee benefits
- Professional development opportunities
- 401k
- Dynamic and inclusive work environment

How to Apply

In addition to applying on our "Careers" page, please email your resume to Jack@absimage.com and tyler.browning@absimage.com