Company Description: ABS Business Systems provides office equipment, service, and solutions to businesses across the Southeast through a streamlined, stress-free process from sales to support. The company specializes in digital document creation, workflow, and management technologies that enhance collaboration and communication among employees, colleagues, and customers. ABS partners with a variety of technology providers to design solutions tailored to each client's unique needs and objectives, rather than being limited to a single equipment line.

Role Description: The Delivery & Setup Technician is a full-time, on-site role based in Birmingham, AL. This role is responsible for delivering, installing, and configuring office equipment and document management systems at client locations, ensuring all hardware and software components function correctly. The technician will perform pre-delivery checks, manage loading and unloading equipment, and verify proper setup, connectivity, and basic user configuration. Daily tasks include maintaining accurate records of deliveries, coordinating with the warehouse and service teams, and providing clear, professional communication to customers during on-site visits. The technician will also perform basic troubleshooting, support equipment moves or upgrades, and uphold safety, quality, and customer service standards.

Qualifications

- Candidates should possess skills in Inventory Management and Inventory Control to track equipment, parts, and supplies accurately.
- Candidates should possess strong Communication skills to interact effectively with customers, team members, and supervisors.
- Candidates should possess skills in Supply Chain Management and Supply Management to support efficient delivery scheduling and equipment availability.
- Basic mechanical aptitude and comfort with installing, connecting, and testing office equipment and related technology.
- Valid driver's license, clean driving record, and ability to safely operate company vehicles for local deliveries.
- Ability to lift up to 100 lbs. and move office equipment and perform on-site work, including bending, standing, and carrying items as needed.
- Strong attention to detail, reliability, and commitment to customer satisfaction; prior experience in field service, delivery, or technical support is a plus.
- High school diploma or equivalent; additional technical training or certifications in electronics, IT, or related fields are beneficial.

Interested Applicants should email a resume to Vito@absimage.com